

Using Large Language Models as a Road map for Establishing Core Values in a Legal Vacuum

Abstract

Purpose: This approach offers a structured method for organizations to develop and articulate their ethical frameworks, particularly in areas where legal guidance is limited or nonexistent. **Problem:** This study investigates establishing core values in a legal vacuum, where research, design, or implementation of an innovation is feasible but lacks regulations.

Methods: We leverage Large Language Models (LLMs) to analyze codes of conduct from 1000 organizations (profit and not-for-profit) to identify core values. Metrics such as accuracy, bias, completeness, consistency, and relevance are used to validate the performance of LLMs in this context.

Results: From 493 non-profit organizations and companies on the Fortune 500 list, a total of 8646 core values including variations across 89 sectors were found. Using accuracy, bias, completeness, consistency and relevance as metrics for evaluating result from the LMMs, the number of core values is reduced to 362.

Conclusion: The research employs a ten-step decision-making process to guide ethical decision-making when clear rules, laws, or regulations are absent. The framework presents how objectivity can be maintained without losing personal values. This research contributes to understanding how core values are established and applied in the absence of formal regulations.

Keywords: Core Values, Ethics, Legal Vacuum, LLM, Moral Compass

1 Introduction

This study explores the intricate decision-making dynamics in a ‘legal gap’—a scenario where no explicit rules, laws, or regulations govern feasible technology research, design, or implementation [1, 2]. Numerous laws exist, such as those prohibiting harm or loss of life during healthcare medication development, and provisional regulations addressing liability for autonomous vehicles in experimental stages. When ChatGPT launched in November 2022¹, laws governing intellectual property rights and privacy were in place, but transparency was not adequately regulated. The AI Act [3] had a delay to govern technologies such as generative AI including ChatGPT. However, laws, rules, and regulations often fail to fully address specific situations, creating a legal gap or vacuum. Moor uses the term ‘policy vacuum’ to describe situations where new technologies

¹<https://openai.com/index/chatgpt/>

34 introduce activities that existing ethical policies cannot adequately address, resulting
35 in a lack of clear guidelines for managing their implications [4]. We consider the legal
36 vacuum as a subset of a policy vacuum. This inquiry into the legal gap is particularly
37 pertinent given the rapid pace of technological advancements, which often outstrip the
38 development of corresponding regulatory frameworks [5, 6]. By examining core values
39 across different business sectors, the research aims to uncover the underlying principles
40 guiding organizational behavior in the absence of legal constraints [7, 8]. Furthermore,
41 the study seeks to balance objectivity with personal values in creating a code of
42 conduct [9], utilizing Large Language Model (LLM)s to assist in the analysis [10,
43 11]. The study builds on frameworks such as Value Sensitive Design (VSD) [12] and
44 Guidance Ethics [13, 14] that state that values are prominent. However, it is left to the
45 users to establish defined values, which is a challenging decision-making process [15,
46 16].

47 To this end, several critical research questions are posed: How do organizations
48 navigate decision-making without explicit legal mandates or prohibitions? How do core
49 values vary across different business sectors, and what metrics can effectively measure
50 the validity of LLMs in extracting these values? Moreover, the research delves into
51 maintaining objectivity while acknowledging the inherent subjectivity in all knowledge
52 and discourse.

53 In the data collection phase, publicly available information from commercial and
54 non-profit organizations is scrutinized. A comprehensive dataset of core values is
55 curated using sources such as the Fortune 500 list and various compilations of Non
56 Profit Organization (NPO)s. The methodology involves manual identification and
57 LLM-assisted extraction of core values, ensuring a broad and representative sample of
58 organizational cultures.

59 Subsequently, the study evaluates the validity of these core values using a set of
60 defined metrics. These include accuracy, bias, completeness, consistency, and rele-
61 vance—each providing a different lens to assess the extracted values’ reliability and
62 objectivity. The process also involves reducing the initial list of values to a more man-
63 ageable and coherent set, ensuring that the essence of each original term is preserved
64 while avoiding redundancy.

65 By incorporating multiple LLMs and human judgment, the study aims to mitigate
66 bias and enhance the validity of the extracted core values. This rigorous approach
67 allows for a nuanced understanding of how organizations articulate their core values in
68 a legal vacuum, providing valuable insights for academic inquiry and practical appli-
69 cation. We make a clear distinction between core values, ethical framework, code of
70 conduct, and the decision-making process. In this paper, core values are beliefs stated
71 in code of conducts that shape behavior, based on and related with culture, tradition,
72 and religion [17–19]. An ethical framework, model, method, or toolbox is a structured
73 approach that facilitates the assessment of context, stakeholders, and key issues by
74 applying values, standards, and moral principles to ethical reasoning [20–22]. In this
75 paper, ‘context’ refers to anything that influences a decision but is not part of mission,
76 vision, strategy, or operational objectives. ‘Stakeholders’ refer to anyone or anything
77 that affects a decision or is affected by a decision. A code of conduct is a set of core

78 values materialized in a set of rules how to behave in on organization. The decision-
79 making process concerns the assumptions, processes, and stakes that influence an
80 outcome.

81 This research addresses a critical gap in understanding how organizations navigate
82 the complex interplay of technology, ethics, and regulation. It offers a system-
83 atic framework for analyzing core values, contributing to the broader discourse on
84 governance and ethical decision-making in the modern technological landscape.

85 The contribution of practitioners lies in providing a structured decision-making
86 process for collecting, validating, evaluating, and assessing values to establish a code
87 of conduct. Additionally, the discussion on the use and caution of LLMs enhances
88 practitioners' ability to explore and work efficiently. For researchers, the contribution
89 is an in-depth exploration of ethical methods related to core values. The usage of
90 LLMs has already been deployed by others [23–26].

91 The structure of this paper is organized as follows: In Section 2, we discuss
92 the research questions, research design, and data collection methods, including the
93 rationale for the chosen metrics. Section 3 delves into the decision-making process,
94 presenting a framework for establishing core values in the absence of legal guidelines.
95 Finally, Section 4 offers concluding remarks and outlines directions for future work.

96 2 Research Design

97 Research Questions:

- 98 1. **How to make decisions when there is a ‘legal vacuum’ that does *not***
99 **mandate or prohibit the research, design or implementation of feasible**
100 **technology?**

101 A legal gap exists when technology is feasible, but no rules, laws, or regulations
102 exist that [mandate or prohibit](#) its research, design, or implementation. [There are](#)
103 [numerous laws in place](#). For example, it is forbidden to cause harm or let peo-
104 ple die during the development of medication in healthcare. Similarly, provisional
105 regulations govern liability for autonomous vehicles in experimental stages. When
106 ChatGPT was launched in November '22, there were laws for intellectual property
107 rights and privacy, but not for transparency. However, laws, rules, and regulations
108 often fail to address specific situations adequate. This is where the legal gap or
109 legal vacuum is situated.

- 110 2. **How do core values differ across various sectors?**

111 We define a ‘sector’ as a distinct category or segment of the economy or society,
112 profit or non-profit, that is characterized by a specific type of activity, organization,
113 or purpose. It defines groups or divisions that share common objectives, operational
114 methods, or governance structures. For example, a core value in the Information
115 Technology (IT), it might be the ‘privacy’ of data and ‘transparency’ of algorithms;
116 for health, it might be the ‘autonomy of the body; and for laws it might be ‘justice’.

- 117 3. **How to obtain objectivity without losing personal values when estab-**
118 **lishing a code of conduct?**

119 Objectivity and value-neutral statements are ideals that cannot be fully achieved
120 in practice. [With ‘objectivity’](#), we refer to a common set of codes of conduct from

121 cross-cultural, cross-sector, international, profit and non-profit organizations. The
122 personal values of individual employees are both relevant and evident. This holds
123 true for the few employees involved in creating a code of conduct, as well as for
124 all employees who align their personal values with the core values outlined in the
125 code of conduct. All knowledge is inherently relative, built upon prior experiences
126 and information. Even seemingly factual statements reflect choices about what to
127 include or emphasize. Recognizing this inherent subjectivity can foster a more crit-
128 ical analysis of data and greater awareness of how values shape discourse across all
129 domains.

130 4. How can LLMs assist in analyzing codes of conduct?

131 With this research question, we like to investigate the usage of LLMs for analyzing,
132 summarizing and retrieving core values from codes of conduct. Reading a large
133 collection of texts can be a tedious and time-intensive task. Summarizing texts
134 and extracting core values are also challenging because of the potential for bias.
135 Summaries of the same text often yield variations in wording and sentence structure
136 while preserving the essential message.

137 5. What are metrics to measure the validity of Question and Answer (QnA) 138 in LLMs?

139 Evaluating an LLMs extraction of core values from a code of conduct requires appro-
140 priate metrics to assess answer validity. Validity applies to the metrics the LLMs
141 analyze and summarize the texts and retrieve the proper core values in the codes
142 of conduct. Validity does not apply to the validity of a core value as moral value,
143 standard or ethics. Candidate key metrics include bias, accuracy, completeness,
144 relevance, and consistency with the original text.

145 2.1 Data Collection

146 We collected publicly available data from commercial organizations and NPOs. For
147 commercial entities, we utilized the Fortune 500 list², which compiles the most promi-
148 nent global companies according to revenue. This list represents a diverse range of
149 corporate cultures and industries. Table 1 presents the data sources. Alternatives such
150 as the Standard & Poor’s 500³ have limited geographical coverage. For non-profit
151 entities, we created a comprehensive compilation of Non Governmental Organization
152 (NGO)s, NPOs, charities, and foundations. To gather data on 500 non-profits, we
153 employed a forward snowballing technique [27], starting from various existing lists and
154 expanding our data set. The Fortune 500 list is expanded with 25 Artificial Intelligence
155 (AI) companies.⁴

156 Our data collection focused on publicly available information from these organi-
157 zations. The complete data collection and analysis process is illustrated in Figure 1.
158 In Step 1, the sources are collected. Table 1 presents the sources. The sources for the
159 NPOs contain overlapping organizations, which were deduplicated. The total number
160 of NPOs is 496. Step 2 is a trivial, straightforward, and technical task converting PDFs
161 using `pdftotext`⁵ and HTML-web pages to plain text. NPOs, especially smaller ones,

²<https://fortune.com/ranking/global500/>

³<https://www.spglobal.com/spdji/en/indices/equity/sp-500/#data>

⁴Based on companies from <https://builtin.com/artificial-intelligence/ai-companies-roundup>

⁵<https://pypi.org/project/pdftotext/>

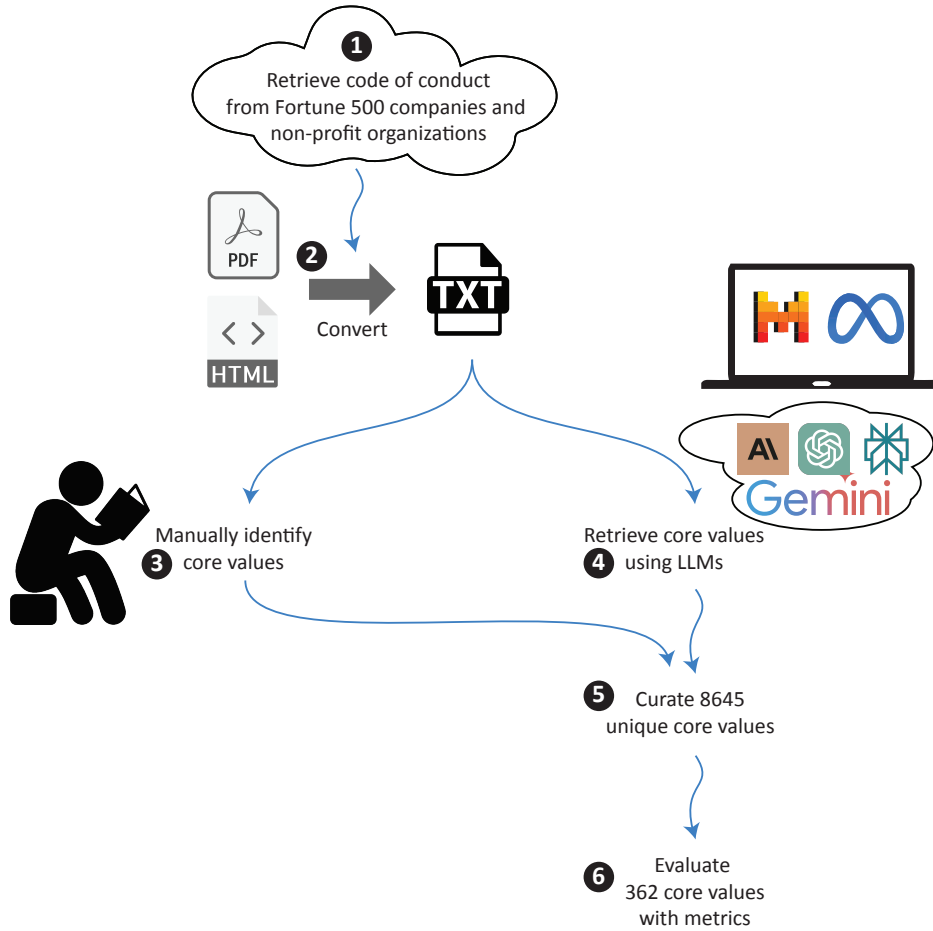


Fig. 1 Retrieval process and analysis.

162 do not all have a code of conduct but do have core values. Steps 3 and 4 are conducted
 163 in parallel. In Step 3, the researchers identify core values from the codes of conduct,
 164 and mission and vision statements.
 165 Step 4 is executed by employing multiple LLMs. The selection of LLMs is based upon
 166 a leader-board⁶ comparing over 30 models on open source versus proprietary code,
 167 quality, price, and number of tokens. The motivation for selecting multiple models is
 168 to mitigate bias and check the validity of extracting the core values by comparing the
 169 results on similar outputs. Table 2 shows the models and versions in place. L4 and
 170 L5 can run on a local laptop. The other LLMs run in the cloud. Step 5 reduces the
 171 total number of core values, including variations from 8646 to 362. This reduction is
 172 achieved through human decision-making, supported by LLMs to identify synonyms

⁶<https://artificialanalysis.ai/leaderboards/models>

ID	Source	Description	# Organizations
P1	Fortune 500	The companies featured in the Fortune 500 yearly ranking of the globe’s biggest corporations.	500
N2	Elevation	The 200 Best Nonprofit Websites: Inspiring Positive Change	200
N3	200 World Ranking SGOs	thedotgood’s Top 200 world listing presents the ‘Ivy League’ of the Social Good Sphere in terms of their people-centered governance and holistic innovation and impact. These 200 SGOs embody and carry out the very enriching and diverse criteria for what results in ‘social profit’.	200
N4	UN Department of Economic and Social Affairs Social Inclusion	Organizations were chosen from those accredited to the Conference of States Parties. However, not all accredited organizations maintain an active website.	432
N5	100 Largest Philanthropic Foundations	World’s 100 largest philanthropic foundations list	100

Table 1 Data source overview: The ID column uses ‘P’ to denote commercial organizations and ‘N’ for NPOs. The data set comprises 1000 Codes of Conduct, evenly split between 500 commercial organizations and 500 NPOs. Altogether, it resulted in a total of 8646 core values, including variations. See Appendix B.1 for detailed data.

ID	Model	Version
L1	Anthropic	claude-3-opus-20240229
L2	ChatGPT	gpt-4o
L3	Gemini	gemini-1.5-pro
L4	Llama	llama3:8b
L5	Mistral	mistral 7b version
L6	Perplexity	llama-3.1-sonar-small-128k-online

Table 2 LLM models including versions. Additionally, human judgment is used to identify core values and validate the results from the LLMs.

173 and map-related terms. Some examples of this process are straightforward, such as
174 standardizing spelling variations. For instance, ‘wellbeing’, ‘well being’, and ‘well-
175 being’ are all consolidated under the term ‘well-being’. However, more complex cases
176 require context-dependent mapping. An example of this concerns ‘racism’, ‘racist’, or
177 ‘racial’, which is mapped to ‘non-discrimination’ or ‘justice’ depending on the specific
178 context. See Appendix B for the mappings. [Note that the LLMs understanding of what can be considered a ‘value’ does not always correspond to human judgment.](#)
179 [Examples are ‘military’ and ‘policies’.](#) [This is a topic for further investigation.](#) With
180 this step, the objective is to ensure a more concise and coherent set of core values
181 while maintaining the essence of the original terms. However, this mapping is less
182 straightforward than spelling variations. There is a threat to validity involving the
183 *internal validity* because a consistent evaluation of codes of conduct and reducing
184 from 8646 to 362 requires cognitive attention that is hard to maintain. The final step,
185 Step 6, involves metrics [28] for evaluating the validity of the QnA.
186

187 This approach allowed us to examine a broad spectrum of organizational cultures,
 188 spanning commercial and non-profit by sector. By including diverse entities, we aimed
 189 to comprehensively understand managerial practices and values across different types
 190 of institutions. Several sources were used to compile a list of charities, foundations,
 191 NGO, NPO, or philanthropic organizations.

192 2.2 Metrics for Evaluating Question Answering in LLM

ID	Human?	Metric	Description
M1	No	Accuracy	The extent to which a core value retrieved by an LLM matches the text, such as the code of conduct.
M2	No	Bias	The extent to which LLMs identify core values not evenly.
M3	Yes	Completeness	The extent to which the number of core values mentioned in the code of conduct is found by the LLMs.
M4	Partly	Consistency	The extent to which all of the LLMs and humans identify the same core values.
M5	Partly	Relevance	The extent to which a core value is aligned with a comprehensive summary of abstract core values.

Table 3 Metrics for measuring the validity of retrieving, comparing and processing core values using humans and LLMs based on the rubrics from [Chang et al. \(2023\)](#). The Human-column indicates whether human judgment is involved. The ‘Partly’-value indicates both LLM and human judgment.

193 In Table 3, the metrics used for validating the retrieving, comparing, and processing
 194 of the core values from the codes of conduct are presented.

195 2.2.1 Accuracy

196 The ‘accuracy’ in M1 concerns identical words for the core value as found in the code
 197 of conduct. Sometimes, the core values are identified by a single word, often followed
 198 by a description, including examples, countermeasures, and contact information. In
 199 other cases, the core value is only a description without a single identifying core value.
 200 Secondly, initially, there are 8646 core values, including variations that are reduced to
 201 just 362. When an original core value from the long list is identical to a mapped core

202 value from the shortlist, the accuracy is 100%.

$$\begin{aligned} \text{Accuracy} &= \frac{TP + FN}{TP + TN + FP + FN} \\ TP &= \text{True Positive} \\ TN &= \text{True Negative} \\ FP &= \text{False Positive} \\ FN &= \text{False Negative} \\ 86.76\% &= \frac{1569 + 18114}{1569 + 0 + 3004 + 18114} \end{aligned} \tag{1}$$

203 ‘accuracy’ is typically measured by Equation 1. The calculation is based on full-word
204 matches; for instance, ‘well-being’ does not match ‘wellbeing’ (without dash) or ‘hap-
205 piness’. Matches on substrings or contextual mapping are not applied. When deploying
206 this approach, human judgment is required to identify the truthiness of retrieved core
207 values. Human judgment scores are lower when the truth is assigned to manual clas-
208 sification. Swapping the truthiness results in the score for accuracy of 20.16%. Bias,
209 inconsistency, and loss of focus in the tedious classification task contribute to lower
210 reliability for a human than for the LLMs. It is, therefore, disputable if a human being
211 should be the ‘Golden Standard’ when considering the criteria from Table 3. Based on
212 the data, the LLMs outperform human judgment. The LLMs classification is exhaus-
213 tive and maps all possible core values from the reduced set. In contrast, the manual
214 classification of only a few mappings is carried out. For example, Abbot Industries has
215 only three manually assigned core values. In comparison, the LLMs identified 77 core
216 values, which skews the results significantly, particularly affecting the false negatives.⁷

217 2.2.2 Bias

218 ‘Bias’ (M2) is a preference or aversion for considering values that significantly influ-
219 ence decisions and actions, typically unconsciously. Examples in AI are selection bias,
220 including gender bias or confirmation bias [29]. It is measured by comparing each
221 LLM and humans’ preference about other LLMs. These preferences might be positive
222 or negative, resulting in an over-representation or under-representation of core values.
223 We divided the total score into six bandwidths, matching the number of LLMs. The
224 intersection of all scores is the total score for a core value. The score for an individ-
225 ual core value is related to the amount that matches the total from the intersection.
226 Figure 2 shows a diagram as an example. The intensity of the shade of yellow to green
227 indicates the matches for the LLMs. A top-25 is displayed in Figure B1. The least
228 bias exists when all LLMs and humans score a value identical, resulting in equal val-
229 ues for all LLM and humans and including the total number. This can be processed
230 automatically and does not require human involvement. ‘Bias’ is strongly related to
231 ‘Consistency’ (M4).

⁷Full data set and calculations are in the online appendix at <http://domainname.com/paper-legal-vacuum> > Equations.

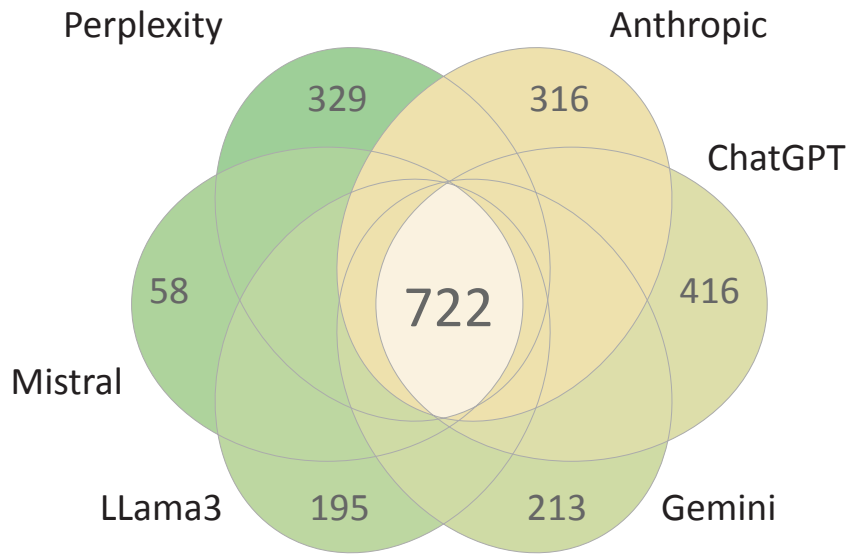


Fig. 2 The intersected search results for a specific core value, in this case, 'Integrity'. The number 356 indicates the subset of all other sets.

232 **2.2.3 Completeness**

233 'Completeness' (M3) measures the extent to which LLMs identify all core values in
 234 codes of conduct compared to those identified by humans. The identified core values
 235 are mapped to a lower number of only 362. The result is expressed as a percentage,
 236 with 100% being ideal. A lower percentage indicates that not all values were found,
 237 while a higher percentage suggests more values were identified. However, this metric
 238 may be misleading in cases of over-classification, where a single concept (e.g., 'racism')
 239 might be mapped to multiple core values (such as 'non-discrimination' and 'justice').

240 **2.2.4 Consistency**

241 'Consistency' concerns the match between core values identified by humans and each
 242 LLM. There are 6 LLMs and one human factor, in total 7, so each judge can be related
 243 to a maximum of 6 other judges. The matched core values are from the reduced map
 244 of 362 core values. The extent to which all of the LLMs and humans identify the
 245 same core values. Human involvement is partially available as only a limited set of the
 246 Fortune 500 list, and NPOs are manually evaluated.

247 **2.2.5 Relevance**

248 ‘Relevance’ relies heavily on human judgment. The total number of initially 8646 core
249 values, including variations, are mapped to a significantly lower number of 362 core
250 values. This mapping involves human judgment. This includes mapping a single core
251 value in the long list to multiple core values in the shortlist, such as in the example
252 for ‘racism’. For transparency, track and trace, the mapping is online available⁸.

253 **2.3 Similarity Metrics for Comparing Texts**

254 Figure 2 displays hits for individual core values with intersections. The number in
255 green represents the intersection for all LLMs that matches a specific term. A top-25
256 is displayed in Figure B1. This list consists of 8646 core values, including variations.

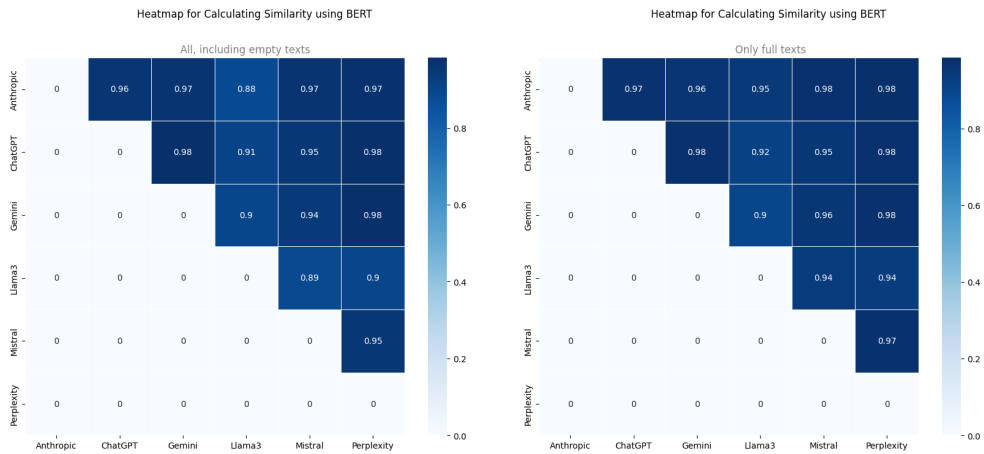


Fig. 3 Text similarity index using Bidirectional Encoder Representations from Transformers (BERT) [30]. The left includes empty texts, and the right includes complete texts. Complete texts in the right figure have a slightly higher score. The x- and y- dimensions show the consecutive LLMs: Anthropic, ChatGPT, Gemini, Llama3, Mistral, and Perplexity.

257 See Figure 3 for similarity calculation for the summaries for the LLMs.⁹

258 **3 Decision-making Process for Establishing Core**
259 **Values in a Legal Vacuum**

260 Ethical frameworks such as VSD[12] and Guidance Ethics[13, 14] place values, stan-
261 dards, and ethics at their core, but they leave it up to the users to decide which values
262 to consider and how to reason about them ethically. This study primarily focuses on
263 the establishment of these values. Our focus is on professional practitioners, primarily
264 in the field of IT, but this approach could very well apply to other sectors.

⁸<https://domainname.com/legal-vacuum/>
⁹Colab

265 The process assists in resolving the Collingridge dilemma [31][p.19]. The
 266 Collingridge dilemma states that new technology is not widely accepted yet and is easy
 267 to control. When technology is ubiquitously accepted, control is not possible anymore.
 268 The proposed decision-making process identifies ethical dilemmas in an early phase
 269 when no legislation is available or appropriate. In this early phase of a legal vacuum,
 270 when decisions are based on a moral compass, control by legislation is still possible.

271 The process presented in Figure 4 presents a single flow. However, from a societal
 272 perspective, legislators and lawmakers should strive to formalize ethical decisions to
 273 embed into national and international regulations, laws, and rulings. Bridging the legal
 274 vacuum is a continuous process with new legislation.

275 The flow is presented in an order where one step leads to a consecutive step.
 276 However, multiple orders are valid when applying this framework.

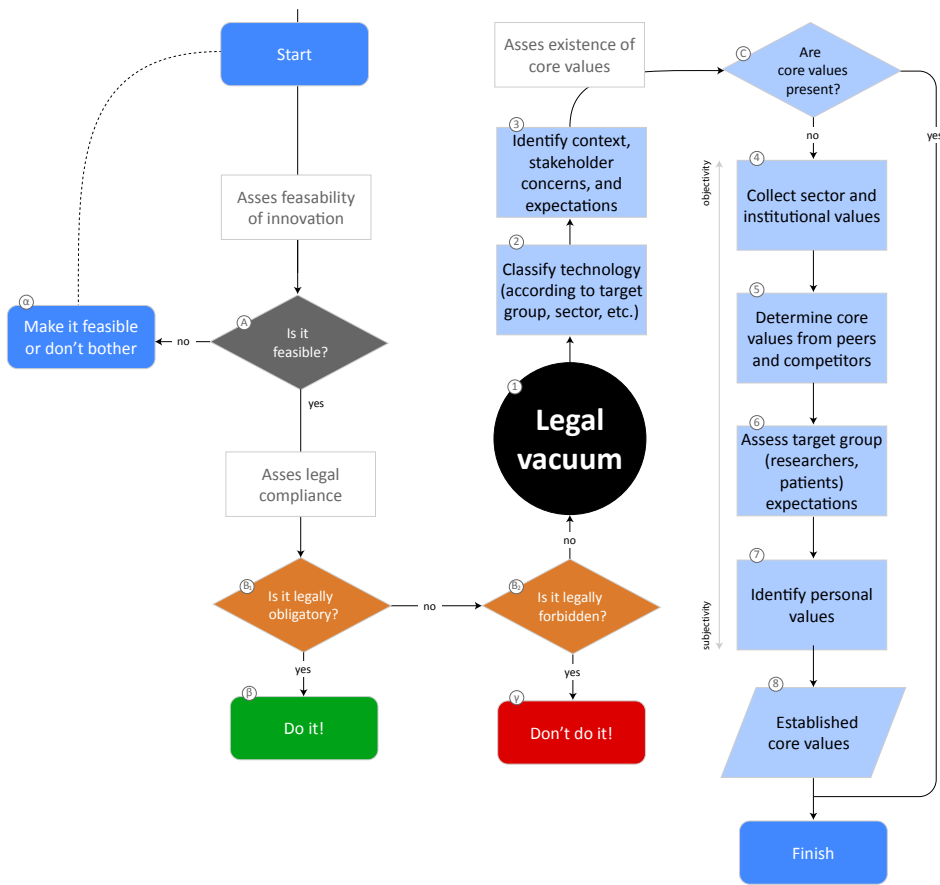


Fig. 4 Flowchart for decision making in a legal vacuum.

277 3.1 Feasibility. Step 1, Box A

278 The decision-making starts when ‘feasibility’ is ensured. This is box *A* in Figure 4.
279 The initial phase involves assessing the viability and practicality of a novel concept
280 or technological development. The feasibility analysis expands on the technological
281 potential to determine the viability of transforming an innovation into a marketable
282 product or service. This process is predominantly applied in technical, medical, and
283 engineering fields, evaluating the technical possibility and the commercial practicality
284 of an idea or invention. Furthermore, feasibility, or at least technological possibility, is
285 a necessary condition. Discussing legality, and ethics is hypothetical if this condition
286 is not met. The sequence in which feasibility, legality, and ethics are presented in this
287 decision-making framework is purely for expository purposes. It is important to note
288 that there is no prescribed hierarchical order or sequential approach to considering
289 these three critical aspects of decision-making. Each component—feasibility, legality,
290 and ethics—holds equal importance and may be evaluated concurrently or in any order
291 deemed appropriate for the specific context or situation. An example that starts with
292 ethics is the value of the ‘healthiness’ of people, which entails research for medication,
293 treatments, and legislation. An example that begins with legislation is the liability
294 for innovations such as autonomous vehicles that are not allowed on public roads.
295 However, for VSD, the order starts with the ethical values [12].

296 3.2 Rules, Laws, and Legislation. Step 2, Boxes B_1 and B_2

297 The second step, identified as boxes B_1 and B_2 in Figure 4, involves addressing laws,
298 rules, and legislation. Many technical, medical, or engineering innovations emerge in
299 a regulatory vacuum. Examples include the advent of ChatGPT in November 2022
300 before the AI Act [3], privacy and transparency concerns preceding the General Data
301 Protection Regulation (GDPR) long [32], and autonomous vehicles appearing before
302 the General Safety Regulation [33]. Although IT is a relatively recent field, originat-
303 ing in the 1960s, medical practices have a history spanning over 2500 years, dating
304 back to Hippocrates (c. 460–c. 370 BC). This long-standing tradition has resulted in a
305 professional code of conduct with established rules, regulations, and laws, particularly
306 for clinical trials involving medication or water restriction [34]. In contrast, emerging
307 technologies such as quantum computing, where privacy and transparency are techni-
308 cally challenging to define, remain largely unregulated [35]. Two distinct legal systems
309 can be identified in modern jurisprudence: 1) The Anglo-Saxon legal system: This
310 approach operates on the principle that any action not explicitly **mandated or** prohib-
311 ited by law is permissible. It is often characterized by the maxim “everything which
312 is not forbidden is allowed” [36]. 2) The Rhineland legal system: In contrast, this system
313 adheres to the notion that any action not explicitly **mandated or** permitted by law is
314 prohibited. This approach is sometimes called the ‘continental’ or ‘civil law’ system
315 [37]. The Anglo-Saxon system, also known as common law, is prevalent in countries
316 with historical ties to the United Kingdom, such as the United States, Canada, and
317 Australia. It allows greater flexibility and adaptation to changing societal norms [38].
318 The Rhineland system, commonly found in continental European countries and their

319 former colonies, provides a more structured and codified legal approach. This sys-
 320 tem aims to create comprehensive legal codes that cover all possible scenarios [39].
 321 Each system has advantages and challenges, reflecting different historical, cultural,
 322 and philosophical approaches to governance and individual rights.

323 3.3 The Legal Gap. Step 3, Box 1

324 When innovation is technologically feasible (box A) and not [mandated or](#) prohibited
 325 by existing legislation (boxes B_1 and B_2), decision-makers often face a legal vacuum
 326 (box 1 in Figure 4). Ethical principles and core values, typically outlined in codes of
 327 conduct, guide decision-making processes.

328 Values are beliefs or principles that shape behavior, are influenced by, and inter-
 329 related with culture. They guide decisions and actions and may evolve as cultural
 330 norms shift. Common examples include integrity, transparency, and accountability.
 331 A comprehensive list of core values found in various organizations is provided in the
 332 Appendix B.1. A contemporary example is the emphasis on Diversity, Equity, and
 333 Inclusion (DEI) in many organizations and societies [40].

334 Standards represent the degree to which a particular value is upheld or achieved.
 335 On the other hand, ethics involve systematic reasoning about values, standards, and
 336 morality. Ethical perspectives do not prescribe specific values as inherently good or
 337 bad but provide perspectives for reasoning about core values.

338 There are multiple ways to organize ethical perspectives, such as historical or
 339 taxonomies [41]. This discussion focuses on a systematic approach, including utilitar-
 340 ianism, deontology, teleology, and virtue ethics. In addition, hedonism and nihilism
 341 are considered ethical.

342 Examples of ethical perspectives include:

ID	Perspective	Proponents
E1	Hedonism	Epicures, a.o.
E2	Utilitarianism	Mill , 1806-1873
E3	Deontology	Kant , 1724-1804
E4	Teleology, Virtue ethics	Aristotle , 384-322 BC
E5	Nihilism	Nietzsche , 1844-1900

Table 4 Common ethical perspectives.

343 These ethical perspectives can help analyze and apply core values in various
 344 contexts, forming decision-making processes without formal rules, laws, or regulations.

345 3.4 Classifying Technology. Step 4, Box 2

346 To assess the applicable core values, it is typical to classify the new technology by
 347 purpose, sector, target audience, user interface, and deployment to optimize time and
 348 resources [45]. Key factors include the problem the technology solves, its intended sec-
 349 tor, target users, accessibility, and deployment strategy. These considerations refine
 350 the focus for further investigation. Assuming that these factors are addressed during
 351 development, missing information should raise concerns. The problem the technology

352 addresses must be broadly understood as unforeseen use cases may emerge. Identifying
353 target users is crucial, although they may extend beyond initial expectations, espe-
354 cially given the Collingridge dilemma [31], where more information becomes available
355 over time, but changes become costlier. The primary sector should be determined, as
356 ethical concerns vary between healthcare, finance, and the public sector. Once iden-
357 tified, ethical guidelines can help anticipate risks. It is essential to understand how
358 technology is made available. Public, pay-walled, or restricted access each presents
359 different considerations. Finally, given the data involved, the deployment environment
360 must be considered, especially when deciding between public, hybrid, or private cloud.

361 **3.5 Context and Stakeholder Concerns. Step 4, Box 3**

362 Understanding context is paramount for sound decision-making. It injects nuance
363 into core principles, enabling more informed choices. By considering external fac-
364 tors, organizations can anticipate challenges and opportunities, and, finally, mitigate
365 risk. Internally, a grasp of context ensures that decisions align with capabilities and
366 resources [46][p.39]. Ultimately, context fosters adaptability, allowing organizations
367 to navigate a constantly evolving environment effectively. We define context as any-
368 thing that affects decision-making without being the mission, vision, strategy, or core
369 values. Within decision-making, our context definition encompasses everything influ-
370 encing a choice beyond an organization’s core guiding principles: mission, vision,
371 strategy, and core values. These principles provide a foundational framework, but con-
372 text delves into the dynamic environment that shapes decisions. Internally, context
373 considers available resources (financial, human capital, technological), organizational
374 culture, and capabilities. Externally, it encompasses the broader landscape: market
375 conditions, competition, social and political movements, technological advancements,
376 and environmental considerations. Kaplan and Haenlein (2020) elaborate on context
377 with the PESTEL framework, which stands for politics, economics, society, technol-
378 ogy, environment, and law. These areas can easily be extended to include arts and
379 humanities, education, health and nutrition, etc. The forces in these areas influence
380 decision-making without being the primary concern, mission, vision, or strategy.

381 We define stakeholders as:

- 382 1. Anyone or anything that affects a decision, and vice versa,
- 383 2. anyone or anything that is affected by a decision.

384 The concept of stakeholders has evolved beyond its traditional focus on human
385 beings directly impacted by decisions [46][p.35]. In this study, stakeholders encom-
386 pass a more comprehensive range of entities with a vested interest in or potential to
387 be affected by an organization’s actions. This includes human actors like employees,
388 customers, communities, systems, the environment, animals, and non-human entities
389 like systems, suppliers, and regulators. Decisions can influence stakeholders, such as
390 employees whose livelihoods depend on company strategy or communities impacted
391 by environmental practices. Conversely, stakeholders can also influence decisions.
392 Investors, for example, exert influence through their investments, while regulatory

393 bodies shape actions through established rules. This also applies to ‘things’ like cli-
394 mate. Climate is a stakeholder as it affects human decisions, but is also affected by
395 human decisions.

396 **3.6 Actual Code of Conduct, Manifest, Ethics, Mission &** 397 **Vision. Step 6, Box γ**

398 Of the Fortune 500 companies, almost all have a code of conduct, including mission,
399 vision, and core values. However, for 14 companies, we could not find a code of conduct
400 or any statement from which core values could be identified. These companies use
401 Asian languages and diagrams where mission, vision, and core values cannot be found
402 or translated. Core values are present in all non-profits. However, not all organizations
403 have a code of conduct (124 times). The core values are often mentioned on their
404 website at the About-page (140 times). Details about data collection and analysis
405 methods can be found in the section on research design (Section 2).

406 Striving for epistemological objectivity and neutral statements is merely impossi-
407 ble. The notion of purely objective knowledge or value-neutral statements is highly
408 contested in epistemology and philosophy of science [48]. Many scholars argue that
409 all knowledge and claims are inherently shaped by the perspectives, assumptions, and
410 values of those producing them [49]. This view holds that complete objectivity is
411 unattainable, as researchers and observers inevitably bring their own contextual biases
412 and frameworks to their work [50].

413 **3.7 Industry Standards. Step 7, Box 4**

414 When there is a legal gap and decision-making is based only on values, objectivity
415 is hard to establish. To maximize objectivity, we collected data from a wide range of
416 organizations. There are a few ways to determine a representative collection. One way
417 is to look for organizations in the domains of Corporate Social Responsibility (CSR)s
418 and Environmental, Social, Governance (ESG)s. CSR was introduced by Bowen in
419 1950 and focuses on intentions. ESG, on the other hand, develops on the intentions
420 of CSRs and also takes into account the success rate of the performance [52]. In this
421 study, we focus on establishing and improving the core values. It is future work measur-
422 ing the performance of the core values, as is intended with ESG and directives such as
423 Corporate and Sustainability Reporting Directive (CSRD). We present a method that
424 aims for maximum objectivity by examining 1000 profit and non-profit organizations.
425 The primary distinction between companies and NPOs lies in their objectives [53].
426 Companies aim for profit to ensure continuity. Optimizing shareholder value has, since
427 Friedman is always one of their primary goals, with the environment, society, or com-
428 mon good as a secondary concern [54]. In contrast, NPOs pursue societal, social, or
429 scientific goals that benefit the community or society without seeking profit. The legal
430 and fiscal systems recognize this difference. Furthermore, NGOs typically have a wider
431 scope than NPOs. Foundations fund specific objectives identified by their founders,
432 often created by companies or wealthy individuals. Charities are formed to collect
433 scholarship funding for societal, social, or scientific purposes.

434 **3.8 Sector, Competitors, and Peers. Step 8, Box 5**

435 The next step is applying the core values to your organization’s commercial or NPO.
 436 We found a mismatch between the core values mentioned in the literature and the
 437 data from the codes of conduct. Despite the core values explored in studies that are
 438 prominent for specific sectors, the data do not support this research.

439 Furthermore, in this step, we identify two categories: one concern *competitors* in
 440 the same sector, and the other concerns *peers* that your organization considers relevant
 441 for evaluating efforts and results. Organizations in the same sector. We investigated
 442 whether a typical core value identifies the sector. The data partially support the core
 443 values per sector, as presented in Table 5.

ID	Sector	Identifying Core Values	Found
I1.1	IT	Privacy [32, 55, 56]	23
I1.2		Transparency [3, 57, 58]	51
I1.3		Explainability [59]	0
I1.4		Bias [60, 61]	17
I1.5		Social responsibility [62, 63], ethical considerations	55
I1.6		Risk [64]	5
I1.7		Trustworthiness [65]	20
I1.8		Ethical concerns, Societal concerns[66, 67]	3
I1.9		Governance [68]	8
I1.10		Security [57]	46
I2	Rules, Laws, Regulations	Justice [69–71]	-
I3	Communications	DEI [40, 72]	74
I4	Health	Autonomy of the body [22]	5
I5	Banking	Integrity and Accountability [73, 74]	63
I6	Mining	Environment [75–77]	29
I7	Arts & Humanities	Authenticity, Freedom of expression [78, 79]	1
I8	Sustainable Development Goals (SDG)	Sustainability [80]	38
I9	Social domain	Empathy, Compassion [81–83]	89
I10	Science, Technology, and Innovation	Continuous learning, Curiosity [84, 85]	87
I11	Governance	Responsibility, Accountability [86–88]	19

Table 5 A limited example of identifying core values per sector. See also Appendix B.1 for a comprehensive list with supporting data. The ‘Found’-column holds the number of organizations in our data set: the Fortune 500 and 500 NPOs.

444 The data does not indicate that there is an algorithm that leads to concluding core values
 445 for individual sectors. However, it is clear by human reading that some core values
 446 are more or only represented in a top-10 list of core values. Table 5 does indicate an
 447 identifying core value. The selection was random out of 89 sectors, and 360 comprised
 448 core values. Notably, there is a mismatch between the relevance of the literature and
 449 the data. ‘Integrity’ scores high in our data for almost all categories. However, this core
 450 value has not been identified for that sector. Identifying core values in literature does

451 not match the data. For IT (I1.2), ‘transparency’ is in the second place, with 51 orga-
452 nizations having it in their code of conduct. ‘Privacy’ scores much lower at position 23
453 in 23 organizations. Privacy and transparency are paramount in IT due to regulations
454 such as the GDPR [32] and the AI Act [3]. These values are also discussed in standards
455 such as [89]. Furthermore, although ‘explainability’ (I1.3) is documented [59], no core
456 value is found in the codes of conduct supporting this value. It is safe, however, to
457 put I1.3 and I1.2 together. Bias (I1.4) does not map to a reduced core value but to
458 12 core values, including ‘honesty’, ‘fairness’, ‘accuracy’, ‘innovation’, ‘transparency’,
459 ‘adaptability’, ‘avoid conflicts of interest’, ‘pride’, ‘national service’, ‘objectivity’, ‘non-
460 discrimination’, and ‘non-profit, charity, foundation’. Typically, privacy concerns focus
461 primarily on data protection, while transparency mainly relates to the openness of
462 algorithmic processes. These two values often exist in tension, as increasing trans-
463 parency may lead to decreased privacy and vice versa. Striking the right balance
464 between privacy and transparency is crucial, as failing to respond adequately poten-
465 tially erodes trust among users, customers, and society. Suppose organizations cannot
466 sufficiently explain their approach to balancing these competing interests. In that case,
467 they risk damaging their relationships with stakeholders and facing potential legal and
468 reputational consequences, including societal consequences, as we have seen with los-
469 ing trust in government during COVID. Second, no organizations in the sector ‘Rules,
470 Laws, and Regulations’ are in the Fortune 500 list or NPOs. The core value ‘justice’
471 is only mentioned in the sector ‘Aerospace & Defense’. In literature, however, ‘justice’
472 is a core value [69–71], indicating a gap between data and literature. For the sector
473 ‘Communications’ (I3), the core value of ‘inclusive communication’ is relevant to par-
474 ticular audiences, and excluding, for instance, low digital literacy must be prevented.
475 The most popular core value for Communication is ‘freedom of speech’. This core
476 value also seems essential in the sector ‘Arts and Humanities’, together with ‘authen-
477 ticity’ according to literature. According to the data, the most popular core value is
478 ‘inclusivity’. An explanation is that the sector combines ‘Arts’ and ‘Humanities’ and
479 ‘inclusivity’ is relevant to this sector.

ID	Sector	Core Values
U1	Aerospace & Defense	anti-torture stance, reflection
U2	Banks: Commercial and Savings	utilitarianism
U3	Entertainment	altruism
U4	Food & Drug Stores	limited government
U5	Motor Vehicles & Parts	youth
U6	Petroleum Refining	meritocracy

Table 6 Unique core values per sector.

480 Additionally, Table 6 presents data for a total of 8646 core values, including variations
481 for 89 sectors only for six sectors, a unique core value. The other sectors do not have
482 a unique core value. Upon further examination of these core values, it would probably
483 not be the first value that comes to mind for these sectors. It is safe to conclude that
484 an algorithmic calculation of identifying sectors by unique core values based on the

485 data does not contribute to answering research question 2. Identifying core values for
486 a specific sector makes more sense when using the literature.

487 **3.9 Assess Expectations for Target Audiences. Step 9, Box 6**

488 Users, customers, and society are typically assessed using scientific methods from
489 social sciences such as interviews, questionnaires, and focus groups. However, it is
490 crucial to involve the target audience for understanding or acceptance. Subjectivity
491 is, of course, inherent, but both unavoidable and desirable. It is desirable because
492 individuals carry out the code of conduct, and personal involvement and adherence
493 support organizational values. This step is unsuitable for ethical reasoning about core
494 values, but for acquiring a list of core values. The target audiences include a wide range
495 of people, from students, lecturers, customers, and patients to citizens and society.
496 This step is supported by the literature in this study.

497 A problem with applying methods from the social sciences is that, although the
498 core values are methodologically correctly established, they still might lack ethical
499 morality. Research has been carried out involving customers, platforms, or co-creation.

500 **3.10 Identify Personal Values. Step 10, Box 7**

501 In decision-making, awareness of and adherence to core values enhance employee well-
502 being and a more focused, robust organization. When leaders and employees align
503 their choices with the company's fundamental principles, it creates a cohesive work
504 environment and strengthens the organization's overall effectiveness. This is not only
505 because it is a formal agreement signed with the employment agreement but also
506 because it is the cultural context that continuously affects employees in every decision
507 and action. In addition, many companies have an annual code of conduct training that
508 all employees must pass. Personal values have multiple and different sources. They
509 might originate from family values raised by an individual, enlightenment, science,
510 religion, tradition, and society, including influences from friends or laws [90, 91]. It
511 is nearly impossible to judge the origin of values, as it is an observation of actual
512 behavior where a desire for change involves action. However, some might consider the
513 values and standards worth fighting for.

514 **3.11 Established Core Values. Step 11, Box 8**

515 Finally, when the core values are established for what an organization is and wants
516 to be -the mission- a process can be defined, including ethical committees, flowcharts,
517 and ethical frameworks. An example of a framework is the Dutch Fundamental Rights
518 and Algorithms Impact Assessment (FRAIA) [92]. Figure 5 and Table 7. Furthermore,
519 in addition to establishing core values, the organization is also required to update the
520 values [93].

521 **4 Conclusions**

522 There are five research questions to answer.

- 523 1. The first research question concerns **how to make a decision when there is**
524 **a ‘legal gap’ that does *not* mandate or prohibiting research, design, or**
525 **implementation of feasible technology.** In such cases, the only remaining com-
526 pass is a moral compass with values, standards, and ethical perspectives. Values,
527 standards, and ethical perspectives are the fundamental beliefs and principles that
528 guide human action and behavior. These values and beliefs arise from and are
529 shaped by culture, religion, and family traditions. They can evolve. In contrast,
530 ethical frameworks such as utilitarianism, deontology, and virtue ethics tend to be
531 more stable and less affected by changing circumstances.
- 532 2. The second question was if **sectors can be identified by unique core values.**
533 The literature supports this question. Data also affirmatively support this ques-
534 tion, although no algorithm calculates the uniquely identifiable core value. Human
535 knowledge is required to point to these specific values. We had a particular interest
536 in the domain of IT with core values ‘privacy’ and ‘transparency’, where privacy is
537 primarily concerned with data and transparency related to algorithms. We could
538 not find literature or data that support the balance of these conflicting values.
539 This study also cites the core value of ‘justice’ in rules, laws, and regulations and
540 ‘autonomy’ in healthcare and medicine.
- 541 3. The third question concerns the **determination of objectivity without los-**
542 **ing personal values when establishing core values, leading to a code of**
543 **conduct.** We introduced a flowchart (Figure 4) with four steps for this challenge.
544 The first step is collecting data on the codes of conduct of commercial and NPO s.
545 The core values were extracted using six LLMs. This resulted in 8646 core values,
546 including variations that were reduced to a comprehensive list of 362. The next
547 decision is to appreciate and order the core values by considering the sector, peers,
548 and competitors. This might include considering values not identified in an orga-
549 nization’s sector. For instance, the banking sector might consist of values from the
550 mining sector because the ‘environment’ is also an issue for banking. The follow-
551 ing step includes the values of customers, students, patients, citizens, or society.
552 The last step in establishing values takes into account the values of an individ-
553 ual employee. An abstract entity, such as an organization, is upheld by individuals
554 in an organization or society. This extends from small and medium enterprises or
555 small NPOs to democracy. Finally, these steps together form the input for a code
556 of conduct, the installation of an ethics committee, processes, and flowcharts.
- 557 4. The fourth question is about the **deployment of LLMs in analyzing the codes**
558 **of conduct,** statements with mission, vision, and strategy, and texts about smaller
559 NPOs. The core values were extracted using six LLMs: Anthropic, ChatGPT,
560 Gemini, Llama3, Mistral, and Perplexity.
- 561 5. The last research question considers the **criteria for validating results pro-**
562 **duced by the LLMs.** The following metrics were deployed:
- 563 (a) Accuracy.
 - 564 (b) Bias.
 - 565 (c) Completeness.
 - 566 (d) Consistency.
 - 567 (e) Relevance.

570 5 Future Work

571 Future work includes first a review of ethics methods, frameworks, models, and tools. See Figure 5 for a presentation of the frameworks plotted in the radar diagram.

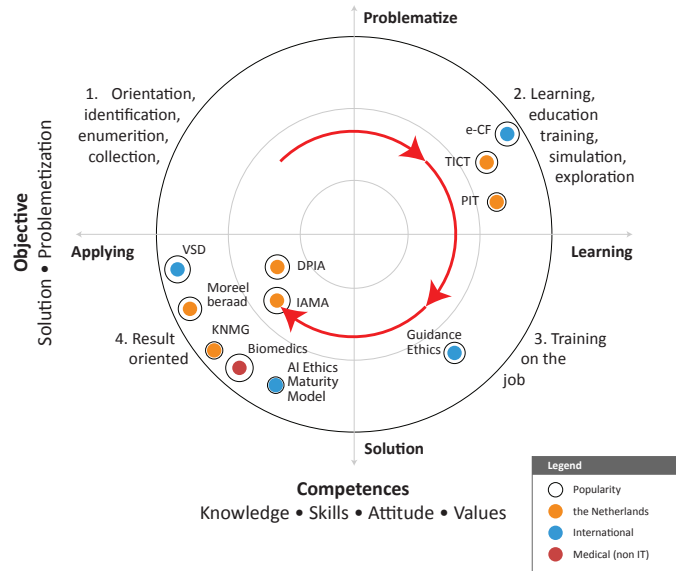


Fig. 5 Ethics methods, frameworks, models, tools plot on the radar, balancing application and learning on the horizontal x-axis and problematizing and solving problems on the vertical y-axis.

572

ID	Framework	Popularity (EN)	Popularity (NL)	Popularity (Total)
F1	AI Ethics Maturity Model	52	0	52
F2	KNMG	72	70	72
F3	PIT	129	10	129
F4	Guidance Ethics	612	5	652
F5	TICT	544	31	544
F6	e-CF [94]	4240	6	4240
F7	DPIA	4420	133	4420
F8	VSD	11100	94	11100
F9	IAMA & FRAIA	17800	32	17832
F10	BioMedics	42900	315	42900

Table 7 Popularity of Ethics Frameworks on Google Scholar (June 2024)

573 Secondly, an evaluation of the performance of the core value is essential. Although
574 many codes of conduct present socially desirable values, regulatory bodies and leg-
575 islators are developing methods to measure the performance of these core values,
576 particularly in terms of sustainability. Several initiatives have emerged to address this
577 need, including:

- 578 • Commission for Sustainable Development (Commission on Sustainable Development
579 (CSD))¹⁰.
- 580 • Corporate Sustainability Reporting Directive (CSRD)¹¹.
- 581 • European Health Data Space¹².
- 582 • The Global Reporting Initiative (Global Reporting Initiative (GRI))¹³.
- 583 • Science-Based Targets initiative (Science Based Targets Initiative (SBTI))¹⁴.
- 584 • Sustainalytics¹⁵.

585 Thirdly, the mismatch between the core values mentioned in the literature and
586 the core values that we found by analyzing codes of conduct needs to be investigated
587 further. Similarly, the incidental mismatches in what LLMs consider a ‘value’ and
588 what humans consider a ‘value’ need to be resolved.

589 Declarations

- 590 • **Funding** The authors state that no funding was received for this work.

¹⁰<https://sustainabledevelopment.un.org/>

¹¹[https://finance.ec.europa.eu/capital-markets-union-and-financial-markets/
company-reporting-and-auditing/company-reporting/corporate-sustainability-reporting_en](https://finance.ec.europa.eu/capital-markets-union-and-financial-markets/company-reporting-and-auditing/company-reporting/corporate-sustainability-reporting_en)

¹²https://health.ec.europa.eu/ehealth-digital-health-and-care/european-health-data-space_en

¹³<https://www.globalreporting.org/>

¹⁴<https://sciencebasedtargets.org/>

¹⁵<https://www.sustainalytics.com/>

591 **Appendix A Coding Examples**

592 Implementation examples in Python can be found at [Google Colab](#).

593 **Appendix B Data**

594 **B.1 NPO, NGO, Philanthropy, Charity, Foundation**

595 Additionally, collected data and analysis are available as an online appendix on <http://domainname.com/legal-vacuum>.

597 **B.2 Popularity of Core Values for Fortune 500 and 500 NPOs**

The top 25 core values are listed in Figure B1.

#	Core Value	Human	GenAI Total	Anthropic	ChatGPT	Gemini	Llama3	Mistral	Perplexity
1	integrity	154	722	316	414	213	195	58	329
2	transparency	41	666	179	337	89	205	30	243
3	accountability	34	602	151	248	113	223	15	264
4	respect	65	516	210	254	157	110	21	244
5	collaboration	20	509	189	235	102	89	25	202
6	fairness	103	487	152	210	78	109	21	138
7	innovation	56	483	164	251	103	87	31	206
8	responsibility	72	470	180	190	96	127	25	160
9	compliance	30	436	158	180	77	95	30	91
10	respectful	4	407	159	137	143	149	9	242
11	community engagement		399	116	205	57	68	27	74
12	sustainability	38	378	112	183	87	76	24	111
13	inclusivity	2	352	119	152	43	86	13	157
14	rules, laws, regulations		341	92	134	67	58	26	76
15	humanitarianism		338	115	87	84	130	9	140
16	confidentiality	45	336	116	125	50	77	29	92
17	environmental conservation		335	124	140	63	61	26	118
18	customer-centricity		333	105	140	119	28	22	109
19	corporate social responsibility		331	110	90	86	122	13	127
20	well-being	4	318	115	58	103	128	8	87
21	policies	6	311	103	78	82	128	8	134
22	military	2	309	102	76	80	128	7	134
23	dignity, equity, inclusion (dei)		305	123	160	43	43	21	102
24	accuracy	20	302	111	121	37	81	33	115
25	workplace	7	301	96	88	82	112	16	84

Fig. B1 Consolidated core values popularity index for commercial organizations and NPOs. There are differences between the two types of organizations. See the [online appendix](#) for all 362 core values.

#	Core Value	Anthropic
1	integrity	
5	responsibility	
3	respect	
4	compliance	
8	respectful	
9	innovation	
10	corporate social responsibility	
14	humanitarianism	
16	military	
15	policies	

#	Core Value	ChatGPT
1	integrity	
2	transparency	
3	respect	
9	innovation	
7	fairness	
4	compliance	
6	accountability	
5	responsibility	
24	honesty	
25	ethics	

#	Core Value	Gemini
1	integrity	
3	respect	
8	respectful	
13	customer-centricity	
11	well-being	
6	accountability	
9	innovation	
5	responsibility	
17	collaboration	
10	corporate social responsibility	

#	Core Value	Llama3
1	integrity	
2	transparency	
6	accountability	
11	well-being	
12	workplace	
8	respectful	
16	military	
14	humanitarianism	
15	policies	
10	corporate social responsibility	

#	Core Value	Mistral
1	integrity	
60	code of conduct	
33	human rights	
22	confidentiality	
39	information	
4	compliance	
50	partnership	
19	rules, laws, regulations	
78	data privacy	
26	health and safety	

#	Core Value	Perplexity
1	integrity	
8	respectful	
3	respect	
6	accountability	
9	innovation	
2	transparency	
5	responsibility	
15	policies	
14	humanitarianism	
16	military	

Fig. B2 Top-10 per LLM showing pretty much the same order, except the laptop versions Llama3 and Mistral. This indicates a positive reliability because the Top-10 has a high similarity.

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